| From: | PSC Executive Director |
|--------------|---------------------------------------|
| То: | |
| Subject: | Kenergy Resolution |
| Date: | Friday, February 11, 2022 11:09:00 AM |
| Attachments: | Kenergy.pdf |

Thank you for your interest in this matter.

From: Lori Dunnings
Sent: Tuesday, February 8, 2022 11:15 AM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: Kenergy Resolution

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

Here is the Kenergy Resolution that Caldwell County is supporting the Internet Broadband Project.

If you have questions please let me know.

Thanks

Lorí Dunning

Judge Executive Administrative Assistant Occupational Tax Administrator 100 E Market Street, Room #27 Princeton, Ky 42445



RESOLUTION

WHEREAS, the onset of the Covid-19 Pandemic has magnified the need for high speed internet availability to the citizens of Caldwell County, Kentucky for both educational and economic opportunities. The Caldwell Fiscal Court, being aware of Kenergy Corp.'s and Kenect, Inc.'s application pending before the Kentucky Public Service Commission (Case No. 2021-00365), desires to express its support for broadband development in Caldwell County, Kentucky.

WHEREAS, Caldwell County, Kentucky is unserved or underserved in broadband access outside the City limits of Princeton, Kentucky; and

WHEREAS, Kenergy Corp. has applied to the Kentucky Public Service Commission to provide broadband service in Kenergy Corp.'s service territory through its affiliate, Kenect, Inc.; and

WHEREAS, providing broadband availability to the citizens of Caldwell County will have a positive educational and economic impact; and

WHEREAS, development of broadband is one of the top priorities of the Caldwell County Fiscal Court;

NOW, THEREFORE be it RESOLVED that the Caldwell County Fiscal Court fully supports and endorses Kenergy Corp.'s and Kenect, Inc.'s Application now pending before the Kentucky Public Service Commission as this broadband project is vital to the needs of the residents of Caldwell County, Kentucky. The Fiscal Court Clerk is directed to submit this Resolution as public comment in Case No. 2021-00365 at the Kentucky Public Service Commission.

Passed unanimously by Motion of Magistrate \underline{Bonce} , seconded by Magistrate \underline{Since} , and subscribed below by all of members of the Caldwell County Fiscal Court.

Larry Curling, Caldwell County Judge Executive

Elbeet Bennett, Magistrate, District No.1

Magistrate, District No. 2 Jeff B c

Brent Stallins, Magistrate District No. 3

Jeff Simms, Magistrate District No. 4

Attest:

m, elerk Jon ia Toni Watson, Clerk,

Caldwell County Fiscal Court

Thank you for your interest in this matter.

-----Original Message-----From: Pam Arnold Sent: Wednesday, February 9, 2022 10:24 AM To: PSC Public Comment <<u>psc.comment@ky.gov</u>> Subject: 2021-00365 Kenergy Broadband

I Pam Arnold a resident of McLean County Kentucky fully support Kenergy to provide broadband. They have proven to be a realizable and responsible provider!!!

Sincerely, Pam Arnold

Thank you for your interest in this matter.

From: Heath Martin
Sent: Thursday, February 10, 2022 8:36 AM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: 2021-00365

To whom it may concern;

My name is Heath Martin. I am a resident of Crittenden County, Kentucky. My physical address is 465 Just A Mere Road, Marion, Kentucky 42064.

It is a shame that in 2022 I live 3 miles out of my hometown and have no reliable option for high speed internet. The only two options I have are expensive satellite or unreliable, expensive cell phone hotspot.

It is my understanding that Kenergy is exploring or maybe presenting an option of high speed internet to their customers. I also understand that Kentucky Broadband and Communications Association is attempting to stop their efforts.

I urge you to please allow Kenergy to move forward with their plan. KBCA is free to move forward with theirs as well. It's way past time that affordable, reliable internet service is available to more than just the big city folks in this Commonwealth.

Thank you for your time.

- Heath Martin

Thank you for your interest in this matter.

From: Childress Properties
Sent: Wednesday, February 9, 2022 7:48 PM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: 2021-00365

My name is Amy Sue Childress 535 State Route 293 North Princeton Ky. 42445

I have 1 option for internet. Media com. I pay 112.00 a month and that is a discounted rate they gave me to renew for a year. This week I have been on the phone with them a couple of times trying to negotiate a new price.

March 1, my internet goes up to 141.00 a month! For just internet. I cannot pay that! I told them I cannot pay that. They suggested I go online for govt assistance to help pay my bill. I am not eligible for that. I asked to downsize to the smallest cheapest package they had. They told me... \$80 a month. That's just for internet. We have no cable tv in my house, it was to expensive years ago so we let it go. There is no competition in this area.

March 1, we will have no internet. I told them to disconnect it. I called ATT. They have a pretty good plan but told me "not available" in my area. Now my brother in law a half mile from me has it, and a friend a half mile on out the road has it. They couldn't explain, but told me no,I cannot get it.

Verizon....good package but "not available" in my area.

T mobile...." not available" in my area...

I've even looked into off the wall internet's. Guess what.. I live a few tenths of a mile from the city limits of Princeton in Caldwell County Ky, my area might as well be known as TIM BUCK TO KY.

I would welcome Kenergy internet options!!! Please get us some options. I know others further out that don't even have the media com option. They have 0.

Thank you,

Amy Sue Childress 535 State Route 293 north

Princeton KY

Thank you for your interest in this matter.

From: Eubanks, Bridget
Sent: Wednesday, February 9, 2022 1:04 PM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: 2021-00365

Bridget Eubanks 6600 State Route 593 Calhoun, KY 42327

Please help us with high-speed internet for McLean County. We need this for our rural schools and students to grow as well as our small businesses.

Please consider Thank you Bridget Eubanks Special Education Teacher McLean County High School

Thank you for your interest in this matter.

-----Original Message-----From: Bob McIndoo Sent: Wednesday, February 9, 2022 7:48 AM To: PSC Public Comment <<u>psc.comment@ky.gov</u>> Subject: 2021-00365

Robert L McIndoo 630 Barren Church Rd N Henderson, KY 42420

We desperately need a better internet option, anything you can do to help would be greatly appreciated. Approving Kenergy's efforts to provide fiber internet would be huge. Thanks

Bob McIndoo Windimere Farms

Thank you for your interest in this matter.

-----Original Message-----From: Teresa Kloke Sent: Tuesday, February 8, 2022 6:06 PM To: PSC Public Comment <<u>psc.comment@ky.gov</u>> Subject: 2021-00365

William Kloke 12174 US Hwy 41-S Robards, Ky 42452

Sent from my iPhone

Thank you for your interest in this matter.

From: Jessica Campbell
Sent: Tuesday, February 8, 2022 12:12 PM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: 2021-00365

Jessica Campbell 7630 W WH Negley Rd Henderson, KY 42420

I am writing to you in regards to the lack of internet in Henderson County's rural areas.

We have a Verizon wireless hotspot with unlimited data, however after 30 gigabytes of data used, the speed slows down and we are unable to use internet. After 3 days of NTI schooling, we used all 30 gigabytes and were unable to complete the required schooling for today's NTI snow day.

Last year, while the school year was mostly virtual, I had to take my child out of public schooling and homeschool him because we did not have the available internet in our area.

My child is in first grade and as he grows older, internet will be required to complete his public school homework.

I urge you to allow rural residents access to internet by supporting Kenergy's fiber network.

Thank you for your interest in this matter.

-----Original Message-----From: Tom Brazzel Sent: Thursday, February 10, 2022 2:55 PM To: PSC Public Comment <<u>psc.comment@ky.gov</u>> Subject:

Sent from my iPhone Tom Brazzel-41 Brazzel Rd Sacramento KY 42372 I fully support Kenergy's efforts to bring internet to it's customers.

Thank you for your interest in this matter.

From: Call, Dorothy W. Sent: Wednesday, February 9, 2022 2:20 PM To: PSC Public Comment <<u>psc.comment@ky.gov</u>> Subject: Broadband internet service

I live in northern Caldwell county and have no internet service. What ATT provides is expensive and very poor quality. Kenergy is my electrical provider and the company is interested in getting broadband to their customers. I fully support Kenergy having the legal right to supply this. Dorothy Call 1099 Cromwell Cemetery Rd Princeton KY 42445 Reference number 2021-00365 Thank You.

Get Outlook for iOS

Thank you for your interest in this matter.

From: Andy J Sent: Tuesday, February 8, 2022 12:56 PM To: PSC Public Comment <<u>psc.comment@ky.gov</u>> Cc: Brad Schneider Subject: case # 2021-00365

KPSC, I support the right to create a fiber network for Henderson County residents. As a Kenergy customer this would really help my family. My wife works from home and my daughter does home schooling online. We don't have any good options currently.

Andrew Jones 6892 Cairo Dixie Rd, Corydon, KY 42406

Thank you for your interest in this matter.

From: Lisa Baird
Sent: Wednesday, February 9, 2022 4:45 PM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: Case #2021-00365

Dear Commission: I am sending my support of our local Kenergy Co-op and their application to create a fiber internet network for our region and their customers.

I do live in Kenergy's service district out in the country, Henderson County, and have been pleased with their service for 27 years now. I have also tried for years to get decent internet service through multiple carriers and each time the answer is " no, we don't come down that road". We have also tried satellite dishes on our roof which only increase in cost every year and the service got worse every time. The last satellite carrier we had was charging over \$120 per month and we got 4 Mpbs upload speed for our money! We have canceled all of that and now use the hotspot data from Verizon. So, please, please approve a new method !

The other issue with not having faster internet has come during Covid and more recently and ice and snow event. I am a former school board member for Henderson County Schools and during 2020 when we were forced to send kids home to do NTI school lessons, we learned very quickly that a large portion of our families out in the county did not have fast enough (or even access to any) internet to allow virtual classes! Like many other counties in KY we resorted to parking buses with internet at remote locations or allowing anyone in our school parking lots access to the school internet so parents could come and park and upload school work. What a crazy way to do school and it often left children with no (or affordable) internet to participate in the daily classrooms and left them feeling even more isolated!

So if you do not find my personal plea enough to convince you to approve Kenergy's application, please, please do it for our kids!!

I can be reached for further comments at: Lisa Baird 5580 Eblen Rd. Henderson KY 42420

Thank you for your interest in this matter.

From: Heather Clouse
Sent: Tuesday, February 8, 2022 11:58 AM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: Case 2021-00365

To whom it may concern,

I am writing in support of Kenergy creating a fiber internet network for its customers in my county.

I reside in McLean County, specifically Calhoun. As a healthcare provider, mother of two (one school aged), and a fan of streaming entertainment, internet access is quite important to me. Right now, no dependable source of internet is available to me. We rely on a "hot spot" form of mobile WiFi through our cellular carrier, but the quality is dependent on many factors over which I have no control.

Recently our school district had NTI (non-traditional instruction) days to keep the children learning while at home due to weather. Unfortunately, my son could not access some of his educational content because the bandwidth and amount of data was not compatible with what our hot spot could do. These NTI days are occurring more commonly with the current pandemic and unpredictable weather. However, it is very limited when the internet is not reliable or capable.

My husband relies on communication lines as director of the EMS services. While they can and do rely on radio services, some of their forms and paperwork to continue their jobs and keep their credentialing up to date rely on submitting online files and such. They have issues with their internet service being shoddy, as well.

I believe establishment of a more reliable internet source will be so beneficial to education, business, and less importantly, happiness. Please consider allowing Kenergy to establish this much needed service in our communities and regions.

Thank you for your time, Heather Clouse, PA-C

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Thank you for your interest in this matter.

From: Leah Jones
Sent: Tuesday, February 8, 2022 6:55 PM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: Case 2021-00365

I emailing you regarding case 2021-00365. My name is Leah Jones and I reside at 4857 State Route 81, North Calhoun KY 42327 in McLean County. I have lived at this address for 23 years. The only internet that we are able to get is through Watch Communications. This internet hub is set up on a local residents CB attena tower. Unfortunately this internet is not much better than dial up and we pay \$76 per month for this service. Not only the internet service is inssufficiant but also the cell service is not sufficiant either and we have to rely on internet to make and recieve phone calls. This very aggravating to our community. Please take into consideration with help with this matter. With this day and age we are in with kids having to sometimes rely on internet for school work. I feel this would be a great addition not just to my household but my community, county and neighboring counties. Your consideration is greatly appreciated.

Sincerely Leah Jones

Thank you for your interest in this matter.

From: Rebecca Sutton
Sent: Tuesday, February 8, 2022 2:18 PM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: case number (2021-00365)

Hello,

Very interested in high speed internet in my area.

Becky Sutton 7648 State Route 132 E Sebree, KY 42455 Webster County

Thank you for your interest in this matter.

-----Original Message-----From: GUY PATTERSON Sent: Tuesday, February 8, 2022 11:48 AM To: PSC Public Comment <<u>psc.comment@ky.gov</u>> Subject: Case number (2021-00365)

Please allow Kenergy the right to create a fiber network for all of its customers. It is MUCH needed in McLean County. Sandra Patterson 1000 J I West Rd Island, Ky 42350

Sent from my iPhone

Thank you for your interest in this matter.

-----Original Message-----From: Tony Cain Sent: Thursday, February 10, 2022 11:52 PM To: PSC Public Comment <<u>psc.comment@ky.gov</u>> Subject: Case number (2021-00365)

We need the same internet service the cities have.

Tony Cain 9493 Ridgewood Rd Spottsville, Ky 42458

Thank you for your interest in this matter.

From: Phil Needham
Sent: Wednesday, February 9, 2022 11:55 AM
To: PSC Public Comment psc.comment@ky.gov>
Cc:
Subject: Fiber Network - Case Number 2021-00365

Good Morning,

Curtis Dame, the judge executive of McLean Co Kentucky made a post regarding comments for the application of a high-speed broadband system for McLean Co. Kentucky. We operate a \$13+ million (gross sales) farm equipment parts business at the address below, and my family lives at this same address at the bottom of this email.

We don't currently have a reliable form of high-speed internet at our business location approx. 5 miles north of Calhoun, KY. We currently have the Watch Communications (formerly Q-Wireless) network which is very slow and unreliable, I just checked the speed and its 0.63 MB/S download and 0.91 MB/S upload (at 9.23AM today). That's bad enough, but it's usually MUCH slower later in the day and we have had recent outages which were many hours in length. We often try to send 40-100+ MB files (product drawings or marketing materials), and they often time out because of a break in the connection. We have tried Exceed satellite internet (we still have the dish outside), but it was very unreliable for our business and we cancelled it. Our internet is often bad enough that we sometimes have to drive to Owensboro to find a wireless hotspot at a restaurant (such as Panera Bread which has 10-15 MB/S speeds) , to send larger files.

To make it worse, we don't have good cellphone signal at our business, 1-2 bars <u>at best</u> and it is not 5G which is not available here, so we can't use our phones for acceptable internet speed.

Its hard to imagine that a business like ours in McLean Co. KY doesn't have a reliable and fast internet network we desperately need it, please do anything you can to expedite this service to help our business and our community.

Thank You!

Phil Needham Owner Needham Ag Technologies 4911 KY 81 North Calhoun, KY 42327

| Office | |
|--------|--|
| Mobile | |

Visit our website at

Thank you for your interest in this matter.

From: Wagner, Allyson
Sent: Wednesday, February 9, 2022 11:12 AM
To: PSC Public Comment <<u>psc.comment@ky.gov</u>>
Subject: Kenergy Fiber Network

To whom it may concern:

I am emailing to support the need and possibility of Kenergy right to create a fiber network for all of its electricity customers. We live in a small county and struggle to have internet at home daily.

Both adults in the home are educators and we have children in school at home. The Internet at home is so important. We have tried every option and still have dial up speed internet.

We live at: Allyson Wagner 930 JW Bailey Road Calhoun, KY 42327 *Angela M Goad Assistant Attorney General Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*J. Christopher Hopgood Dorsey, Gray, Norment & Hopgood 318 Second Street Henderson, KENTUCKY 42420 *J. Michael West Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*M. Todd Osterloh Sturgill, Turner, Barker & Moloney, PLLC 333 West Vine Street Suite 1400 Lexington, KENTUCKY 40507

*James W Gardner Sturgill, Turner, Barker & Moloney, PLLC 333 West Vine Street Suite 1400 Lexington, KENTUCKY 40507

*Jeffrey Hohn President Kenergy Corp. 6402 Old Corydon Road P. O. Box 18 Henderson, KY 42419

*John Horne Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*Kenergy Corp. 6402 Old Corydon Road P. O. Box 18 Henderson, KY 42419

*Larry Cook Assistant Attorney General Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204